



## PAYMENT CONDITIONS

### Seamless return

We do our best to satisfy your demands by our products and services. In case you are still unsatisfied, you have the right by law to withdraw from the contract and return the product. To be forthcoming, we have extended the return period to 30 days. The charges connected with the return are paid by our company. For trouble-free return, please fill in the form in section Cancellation Form (<https://woodarty.com/en/content/12-instructions-for-cancellation>).

### Returning of the payment

Unless otherwise provided by mutual agreement, we always return the payment in the same way it was received.

### Delivery time

The delivery time in the case of online card payment or credit transfer is counted from the moment your payment is received. In case of COD, it is from the moment of placing of the order. The delivery time counts working days only (weekends are not included).

### Payment methods:

#### Cash on delivery (COD)

COD is possible only on the territory of Czech Republic or Slovakia. You pay when the goods are handed over by the carrier.

#### Credit transfer

It is also possible to pay via direct debiting from your account. Account information: Raiffeisen Bank, account number 925880652/5500.

This method is possible only in case of orders within the Czech Republic.

#### Credit transfer with a payment card

Payment with a card is safe, because it is facilitated by a well-protected GoPay gateway.

The money will be deducted from your account when you confirm the payment.

#### Paypal

We offer another payment possibility – Paypal, which offers a safe and easy way of paying in our online shop. There are no additional fees.

It is safe: Your card details are saved only at Paypal.

It is easy: You pay in a few steps, because the money is subtracted only from your PayPal account; you do not have to fill in your card details with each payment.

To pay via this payment gateway you must have an account there first.

The money will be deducted from your account when you confirm the payment.

#### GoPay Account

Paying via GoPay account is similar to the PayPal account. The difference is practically only in the provider.

To pay via this pay portal you must have a GoPay account first.

(Payment by card via GoPay gateway is possible even without the account)

The money will be deducted from your account when you confirm the payment.